

## **WE ARE SAFELY OPEN!**

Whispering Winds is committed to the health, safety and well-being of our guests and staff. We are committed to the current recommendations of the CDC and state and local health guidelines to ensure everyone's safety.

If You Have:



Fever Cough Sore Throat



**Please Stay Home** 

Cold or Flu-Like Symptoms
Been exposed to someone with COVID-19

## What to expect at Whispering Winds

- When you arrive at Whispering Winds, we will provide a courtesy health & wellness screening.
- Face coverings will be required at all gathering spaces and when you are within 6 feet of another guest. Please bring your own face coverings, otherwise they will be available at the Angel's Nook Gift Shop.



- Additional hand-sanitizer stations are available.
- Buildings' maximum capacities have been reduced to accommodate physical distancing and we will utilize outside meeting spaces whenever possible.
- We have increased the frequency of disinfecting all touch surfaces.
- Meals will be individually served.
- All guests will be provided with a complimentary, refillable Whispering Winds water bottle, and touch-free water stations are accessible throughout camp.
- If, during your stay, you develop Covid-19 symptoms, please immediately notify Whispering Winds Staff. An isolation room is available for guests who are feeling ill.

## **FAQs** for rental guest groups

What PPE will staff be required to use?

Masks and gloves where appropriate.

Will health and wellness screenings be required each day of staff and volunteers?

Yes.

Are HVAC/ventilation systems working properly?

 Yes, they are properly cleaned and monitored. Additionally, we will ventilate buildings between gatherings whenever possible.

Will there be a healthcare coordinator on site?

 Rental guest groups will need to bring their own healthcare coordinator per county regulations.

How often will surfaces be sanitized?

 Following EPA and CDC guidelines, we will sanitize more frequently than normal, including every 1-2 hours for high-touch surfaces.

Will cleaning be done after each group activity and between guest groups?

Yes.

Will there be sanitation stations in all activity areas?

Yes, every activity area will have access to sanitation.

If someone is displaying symptoms, will they be asked to leave the site?

Yes.

How many people will be allowed per lodging room?

 We have made accommodations in all of our lodging rooms to include physical distancing, varying from group to group.

How are you applying physical distancing requirements to your meeting spaces?

- When possible we will gather outside.
- We have reduced the maximum capacity of the following buildings to accommodate current regulations:

Founders Hall: 80Shepherds Hall: 76Meadow View Hall: 46

o Chapel: 10

How will physical distancing be practiced in the Dining Hall?

- Staff will be serving food and beverages individually to guests.
- Physical distancing practices have been applied to our seating, which has been expanded to include the Dining Hall, exterior patio and nearby seating area.

Where will we have mass at Whispering Winds?

• We will use the outdoors whenever possible, following San Diego Diocesan guidelines.

How will social distancing be practiced during activities?

We will lower the maximum number of participants at each activity, have them
outdoors whenever possible, use markings on the ground and eliminate activities
where physical distancing is impossible.

What recreational amenities are open?

• Pool, zipline, archery range, playgrounds, treehouse, slide, hiking trails, labyrinth, slip and slide and campfires.

What is the maximum number of people allowed at camp?

• 175 is our current maximum.

Will there be an accommodation in contracts for cancelation of rental guest group retreats?

• If your retreat with us is unable to move forward due to COVID-19-related restrictions, we can find other date options for you or we can refund your deposit.

What if a camper falls in a high-risk health category?

• We encourage the camper to seek advice from their healthcare provider.

Please contact our office if you have further questions at <a href="mailto:office@whisperingwinds.org">office@whisperingwinds.org</a> or 619-464-1479.